

# Maggie Argiro

## Contact

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**Phone**  
+1 (614) - 537- 0658

**LinkedIn**  
/maggieargiro

## Education & Certificate

**Columbia University, MA**  
Oral History  
April 2015

**Ohio Wesleyan University, BA**  
Sociology/Anthropology  
April 2013

**International TEFL Academy**  
130-hour TEFL Certificate  
2022

## Skills

Project Management  
Information Literacy  
Customer Service  
Storytelling  
Recruiting  
Analysis  
Writing  
Editing

## Publications

**Chains, Crack the Spine**  
2020

**Highway Song, LandLocked**  
2020

**Dhaba, Self-published zine**  
2019

**Scrap Dive, Underwater New York**  
2014

**Graceland, OWL Magazine**  
2013

## Experience

### South Seattle College Library, Manager

January 2018 – Present

- Recruiting, training, and scheduling up to 20 library staff and volunteers
  - Expanded building hours by 300% in the past 6 months
  - Developed training course in Canvas to increase accessibility
  - Created employee SharePoint to hold workflows in one location
- Managing 20k sq ft library building and collection of over 50k items
  - Completed a 9-month review of 11k items that did not circulate in 10 years
  - Delegating tasks to librarians and staff and implementing workflows
  - Removed over 10k items from library that met removal criteria
  - Repaired and reconfigured 400 shelves, integrated face-out shelving to improve browsing experience
  - Removed over 5 tons of weight from shelves, increasing safety and usability of library space
  - Designed and installed 150 signs to improve wayfinding
  - Identified and removed 4,000 hazardous items to improve safety
  - Led team through reviews of space use, circulation, and collection policies
  - Led team through mission statement rewrite
  - Added World Languages collection to provide books in additional languages
- Outreach and collaboration with campus partners
  - Aligning Integrated Library System decisions across district of 3 campuses
  - Evaluating and measuring library services through surveys and analytics
  - Training and overseeing peer mentors
  - Reporting on recruiting and management projects to the Interim Dean and Vice President of Instruction
  - Serving on and chairing campus and district-wide hiring committees
  - Participated in year-long District-wide Antiracist Libraries training
  - Participating in Scholarship Review Committee with the Seattle Colleges Foundation, which awards over 1 million in scholarships and award annually

### SAGE Scholars Inc, Freelance Writer

May 2022 – Present

- Writing articles on topical issues in education

### Columbus Metropolitan Library, Customer Service Specialist

August 2015 – September 2017

- Supported strategic focus of encouraging learning and growth of young minds to create a foundation for a successful life by providing mentorship and job training to teen volunteers.
- Provided literacy instruction, reading services and college and career-readiness services.

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## Volunteer English Tutoring

### Seattle Central College

Individual online tutoring  
Adult intermediate  
2021-2022

### Columbus Literacy Council

Individual and small group in-person tutoring  
Adult Beginner  
2016-2017

### Clintonville Resource Center

Group in-person  
Adult Beginner  
2016-2017

## Grants and Residencies

### Dhaba Zine

Artist Trust  
2019

### Inscape artist-in-resident

2019

### Santaria in Cuba

Ohio Wesleyan University  
2012

## Internships

### Tanzania Youth Alliance, 2011

Outreach Intern  
Dar es Salaam, TZ  
2011

### Somali Documentary Project

Research and grant writing focused on the  
Somali Diaspora  
Ohio Wesleyan University  
Columbus, OH  
2012-2013

### Martha's Vineyard Museum

Oral history intern  
Edgartown, MA  
2013

### Underwater New York

Oral history intern  
New York, NY  
2013-2014

### Mellon Foundation

Oral history assistantship, interviews  
with William Roberston  
New York, NY  
2014

### Ohioana Library

Ruth Weimer Mount Intern  
Columbus, OH  
2014

## Experience Abroad

### Pakistan

Cultural Immersion  
2021, 2022

### United Kingdom

Sociology of Knowledge travel-learning course  
Ohio Wesleyan University  
2013

### Cuba

Theory to Practice Grant  
Ohio Wesleyan University  
2012

### Tanzania and Kenya

Semester Abroad  
Ohio Wesleyan University  
2011

### Japan

Cultural immersion  
2006